



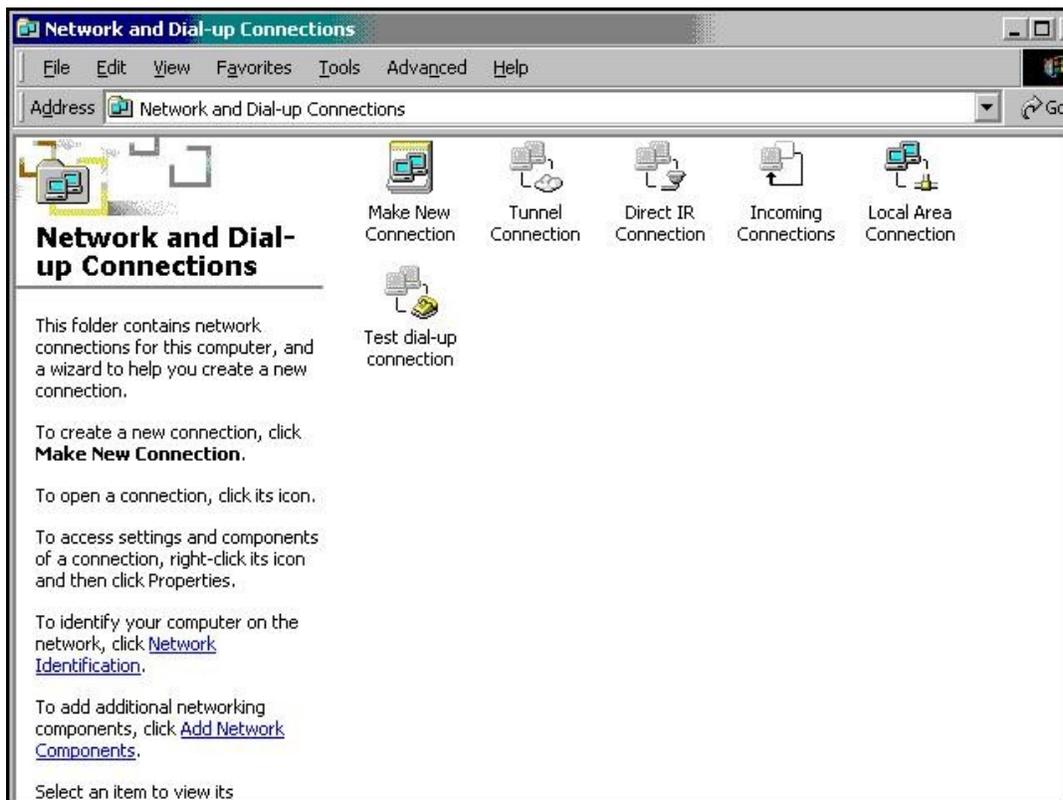
Windows 2000

How to create new Internet dial-up connection, using your phone line.

Solution:

Start 'Network and Dial-up Connections', and then double-click 'Make New Connection'. In the 'Network Connection Wizard' dialog box, click 'I want to set up my Internet connection manually, or I want to connect through a local area network (LAN).'

1) On the taskbar, click 'Start', point to 'Settings', and then click 'Network and Dial-up Connections'.



2) Double-click 'Make New Connection'.

3) In the 'Network Connection Wizard' dialog box, click 'Next'.

- 4) Click 'Dial-up to the Internet', and then click 'Next'.
- 5) Click 'I want to set up my Internet connection manually, or I want to connect through a local area network (LAN)', and then click 'Next'.
- 6) Click 'I connect through a phone line and a modem', and then click 'Next'.
- 7) Click to select the 'Use area code and dialing rules' check box. Note: You need set to use 10-Digit dialing.
- 8) Type the area code and telephone number in the appropriate boxes, and then click 'Next'. [503 214 1200 or 360 816 9000]
- 9) Type your password in the appropriate box, and then click 'Next'.
- 10) Type your connection name, and then click 'Next'.
- 11) Click 'No' to not set up an Internet mail account now, and then click 'Next'.
- 12) Click 'Finish'.

Multilink settings in Windows 2000

Many Windows 2000 users are reporting slow browser connections and problems with downloading their POP mail.

We have discovered the source of the problem to be a default setting in Windows 2000, which has Multilink set ON by default. **For optimum performance, Multilink needs to be set to OFF.**

Multilink is a point-to-point protocol [MPPP], which enables a computer to use two or more communications ports as if they were a single port of greater bandwidth. This means that if you use two modems, two phone lines, to connect to the Internet, you can connect at double the speed of a single modem.

To configure the Multilink setting on Windows 2000, follow these steps:

1. right click on "My Network Places"
2. left click on "Properties"
3. right click on the Internet Partners dialup connection icon
4. left click on "Properties"
5. left click on "Networking" tab
6. click on the "Settings" button
7. Uncheck "LCP Extensions".
8. Uncheck "Negotiate Multilink for single link connections"
9. click "OK"
10. click "OK"

Finished!

Note: Multilink connections require a Multilink enabled account to work. To upgrade your account to Multilink, just email support@ipinc.net .